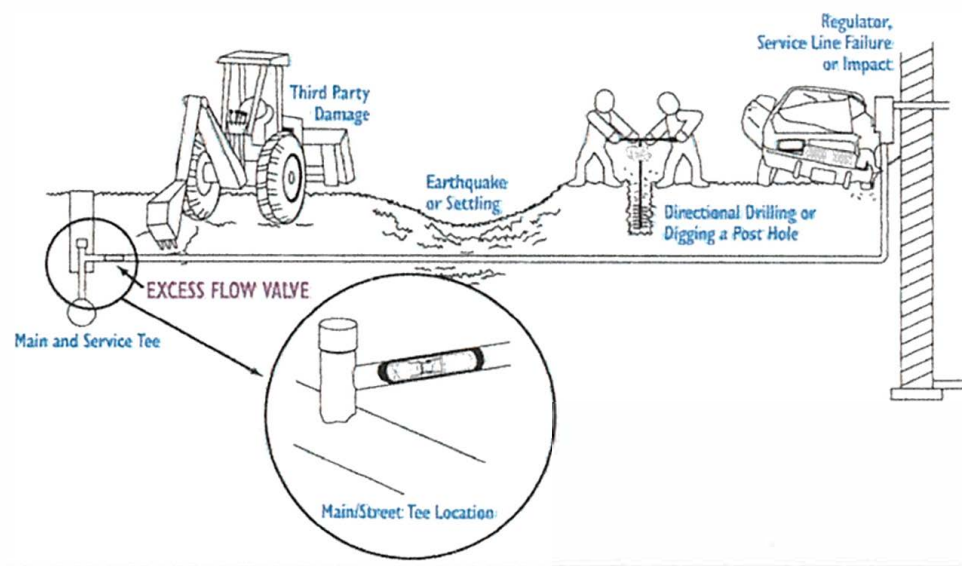


Installation of Excess Flow Valves for Customers with an Existing Natural Gas Service

You may request that Etowah Utilities install an excess flow valve (EFV) on the gas line to your property. EFVs are mechanical shut-off devices that can be installed in the gas pipe running to the gas meter at your property (the “service line”). An EFV is designed to shut off the flow of natural gas automatically if the service line breaks, for example, by an excavation accident. Stopping the flow of gas from a broken service line significantly reduces the risk of natural gas fire, explosion, personal injury and/or property damage. EFVs are not designed to close if a leak occurs beyond the gas meter (on house piping or appliances). EFVs also may not close if the leak on the service line is small.



If you notify us that you want an EFV we will contact you to set up a mutually agreeable date when we will install an EFV on your service line. You will be billed for the actual cost of installing the EFV. The average installation cost is typically \$100-\$400, but the actual installation cost will depend on the difficulty of installation.

EFVs cannot be installed on some service lines due to high gas flow, low pressure or other factors. If you request an EFV we will inform you if your service line cannot accommodate an EFV.

If it becomes necessary to maintain or replace the EFV on your service line we will maintain or replace the EFV at no charge to you.